



# ISO 9001:2008- SOLUTIONS

## EDMONTON, ALBERTA

### What's Involved and What Do I Get?

#### ISO 9001: 2008 Solutions - 2 day course

**Day 1** provides a thorough review and interpretation of ISO 9001:2008 requirements

**Day 2** demonstrates:

- compliant and flexible procedures
- procedures that support organizational goals
- streamlined and standardized documentation process
- procedures that facilitate the internal audit process
- Review and discuss the registration / certification process

#### ■ Thorough review and interpretation of:

- ISO 9001:2008 requirements
- process approach
- focusing the entire organization on the achievement of:
  - business goals and objectives
  - customer satisfaction
  - continual improvement
  - reducing errors, rejects and waste
  - improving profit

#### ■ Alternative solutions for compliant and flexible procedures

- document procedures that support organizational goals
- streamline and standardize documentation process
- implement procedures that facilitate the internal audit process

#### ■ Review and discuss the registration / certification process

#### Workshops

- corrective action versus correction
- management review

#### ■ Who should attend

- management representative
- implementation team

#### ■ Course Objectives

- provide a better understanding of the process approach from ISO 9001:2008 perspective
- ensure participants have a basic understanding of ISO 9001:2008 requirements
- ensure participants know and understand how to establish compliant procedures that:
  - support organizational goals
  - describe their organizations processes exactly
  - facilitate auditors in their efforts to perform “process audits”
- provide a general overview of the certification process





# ISO 9001:2008- Solutions REGISTRATION FORM

This Course will be held at:

**CWB Edmonton Office | 2528 Ellwood Drive SW, Suite 206 Edmonton, AB**

## 1 Choose which Course you would like to attend:

All sessions start at 9:00 a.m. and end at 5:00 p.m. (Registration at 8:30am)

March 2 & 3, 2011 - Edmonton,

**CWA Premium Membership - \$78.75** (GST Included)

**Benefits:** Privilege Card, Jobs portal, Networking, Newsletter + CWA Journal, 10% discount on CWB self-study modules and Marks Work Wearhouse, HUB Insurance, Event discounts.

## Price Information:

### 2

Course Cost: \$695.00 per person (plus GST) 10% discount for two or more registrations per company.

**Registration Fees:** The fee covers course instruction, materials, lunch and refreshments. Fees quoted are GST extra. Payment in full must be received prior to commencement of course.

**Certificates:** Certificates of attendance will be issued to all participants.

### 3

**Complete the registration form and fax to: 905-542-1318 or e-mail to info@cwbgroup.org.**

**Cheques are made payable to the CWB. Contact us early as space is limited.**

Company Name: \_\_\_\_\_ Co. Code: \_\_\_\_\_

Address: \_\_\_\_\_  
Street City Prov. Postal Code

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ E-mail: \_\_\_\_\_

Participant #1: \_\_\_\_\_  
Name Email Date of course

Participant #2: \_\_\_\_\_  
Name Email Date of course

Participant #3: \_\_\_\_\_  
Name Email Date of course

Participant #4: \_\_\_\_\_  
Name Email Date of course

Course Fee: \_\_\_\_\_ + GST (5%) \_\_\_\_\_ Total: \_\_\_\_\_

Cheque Mailed  Visa  MasterCard  Please invoice me (QUASAR/CWB Certified Companies only)

\_\_\_\_\_ Card No. Exp. (mm/yy) Cardholder Name Signature

### Cancellation Policy:

The course cost, less a 25% enrollment charge per person, will be refunded if cancellation is made in writing no less than 5 working days before the course. There will be no refund for cancellation after that date. The CWB has the right to cancel the program 10 working days prior to the date of the course. Full refunds will be made to registered participants if the CWB cancels the program. Participants are eligible for one course transfer as long as notice is given no less than 5 working days before the original course date.

All registrants will receive a complimentary Basic CWA Membership. Check this box if you do not wish to receive this membership.